



freedom.
security.

belle[®]

go with confidence!



Tunstall

belle[®]

diagnostic
port*

speaker

call
button

reset
button

red battery light

microphone

blue call light



*Warning - do not open. Connecting a cable to or exposing this port may damage your device. This is not a charging port.

QUICK START INSTRUCTIONS

1. Charge the **belle**® on the charging cradle for 4 hours before first use.
2. Place a call to the Response Center by pressing and holding the call button until the small call light on **belle**® turns blue.
3. Confirm that you are activating the **belle**® with the operator.



IMPORTANT:
charge the **belle**® on
the cradle for 4 hours
before first use

CHARGING PROCEDURES


Plug in the charging cradle and place **belle**[®] into the cradle.

- **belle**[®] is in the process of charging when the small, red battery light on the device is flashing.
- **belle**[®] is fully charged when the small, red battery light on the device is solid.
- Remember, it is normal for the small, red battery light on **belle**[®] to be off when the device is not in the charging cradle.

HOW TO CALL FOR HELP

1. Press and hold the call button until the small call light on **belle**[®] turns blue.
2. After a short delay, you will hear tones or ringing.
3. The Emergency Response Center Operator will answer the call. *
4. The Emergency Response Center Operator can send emergency personnel or your designated responders to help you as needed.

*If AT&T service is not available in the location where the call is placed the device will attempt to call 911 directly using an alternate GSM cellular service. If there is no GSM cellular coverage, the call will not be completed.



press and hold
call button

call light will
turn blue

TESTING

*We recommend that you test **belle**[®] monthly.*

1. To test, press and hold the call button until the small call light on **belle**[®] turns blue.
2. After a short delay, you will hear tones or ringing.
3. The Emergency Response Center Operator will answer the call. *
4. Tell the Emergency Response Center Operator you are testing.

RESET BUTTON

The Reset button is the small circular button on the left hand side of the device. Pressing the Reset button will immediately terminate an in-progress call. This action is not recommended as it limits our Operator's ability to contact you via the device. If you accidentally activate the **belle**[®] it is preferred that you let the call go through and simply inform the Operator that you are OK and no help is needed.

Important - If you accidentally press the Reset button during an emergency call, simply press the Call button again to initiate a new call to the Emergency Response Center.

*If AT&T service is not available in the location where the call is placed the device will attempt to call 911 directly using an alternate GSM cellular service. If there is no GSM cellular coverage, the call will not be completed.

INDICATOR LIGHTS

While on the charger:

Battery/Red

Phone/Blue



Flash every 2 sec: Charging

Solid red: Fully charged

Flash every 5 sec: Normal

Flash every 1 sec: No service.
Contact Support Line.



Off the charger in Standby/Ready Mode:

Battery/Red

Phone/Blue



Off: Normal

Off: Normal



During a call:

Battery/Red

Phone/Blue



Solid red for 8 seconds then
off: Normal

Flash every 1 sec: Low battery

Solid blue: Normal

Solid blue briefly, then off: No
Service. Contact Support Line.



Immediately after a call is completed:

Battery/Red

Phone/Blue



Solid red for 3 seconds then
off: Normal

Flash every 1 sec: Low battery

Flash every 5 sec for 5 min
then off: Normal



How often should I test my belle®?

It is recommended that you test your **belle®** once a month.

What if I press the belle's button by accident?

If you press the button by accident, simply tell the Operator that you did not intend to press the button and that no help is needed.

How often should I charge my belle®?

It is recommended that the **belle®** be placed on the charger each night when you go to bed. This will ensure the **belle®** always has a full charge.

Will the belle® interfere with my medical equipment?

The **belle®** is essentially a cell phone. If you have a pacemaker, review your pacemaker materials regarding interaction with cell phones and take the same recommended precautions. Always consult with your physician.

Can the **belle® be worn in the shower?**

Yes, the **belle**® can be worn in the shower. However, it is not designed to be submerged in water.

When would the **belle® device dial 911 instead of going to the Emergency Response Center?**

A **belle**® device may dial 911 if it is in an area without AT&T cellular coverage. In areas without AT&T coverage, **belle**® devices use other GSM coverage available to dial 911 directly. If there is no GSM cellular coverage available, the call will not be completed.

Coverage:

This product requires that there be adequate AT&T 3G cellular coverage to work properly. It is important to test the device to know if it works in your area. Remember that your surroundings (environmental and topographical conditions) may also affect your coverage.

Charging:

Your device's rechargeable battery may last up to 30 days per charge*. It is recommended that you place **belle**® in the charging cradle near your bed every night so your device is always fully charged.

Failure to recharge **belle**® will result in the device not being able to function properly.

*30 day battery life based on standard operation and may vary with activity level.

AND ACCEPT THE FOLLOWING INFORMATION.

Shower-Safe:

belle® is shower-safe, but should not be submerged.

Pacemakers:

Individuals with pacemakers should review their pacemaker materials regarding interaction with cell phones, and take the same precautions the materials recommend for this device.





The Heart of Connected Care®

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The logo for belle, featuring the word "belle" in a lowercase, orange, sans-serif font with a registered trademark symbol (®) to the upper right.

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